

## **Jeanne A. Rosser, BA, IBCLC, RLC**

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I am a self-employed board certified Lactation Consultant in private practice on Long Island. I provide breastfeeding support and education for mother-baby dyads through in-home and office visits. Currently, I am contracted as Clinical Director for Allied Breastfeeding Support, a division of Allied Physicians Group. This position also includes office hours as an on-staff Lactation Consultant for a pediatric practice with extensive use of electronic medical records.

I have a background in corporate lactation support heavily reliant on database use, knowledge of reliable internet sources and telephone counseling. In addition, I am a long-standing La Leche League Leader who provides twice monthly breastfeeding support group meetings and on-going telephone counseling. I am Vice-President, Past President and former Corresponding Secretary of the Long Island Lactation Consultant Association.

## **Professional Experience**

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### ***Clinical Director***

#### **Allied Breastfeeding Support, a division of Allied Physicians Group**

**2011 – present**

- Administration for 3-5 person team of lactation consultants available for home visits, office visits and telephone support for breastfeeding mothers and babies.
- In office & telehealth lactation consultants for a large pediatric practice.
- Telephonic lactation support for live triage line addressing breastfeeding questions from patient and non-patient populations.
- Pump consults
- Prenatal breastfeeding classes & breastfeeding support groups
- Referrals for community based resources i.e. private lactation consults, doula and childbirth/breastfeeding education classes
- Yearly review and development of educational materials including documentation pertaining to breastfeeding
- Extensive knowledge/use of patient database in General Electric CPS and EMR

### ***Per Diem Lactation Specialist***

#### **Mount Sinai West Hospital, New York, New York**

**2017 – 2019**

- In-patient breastfeeding evaluation for breastfeeding dyads on the Mother/Baby unit at Mount Sinai West Hospital.
- Care and coordination of discharge plans for breastfeeding dyads.
- Breastfeeding Classes

### ***Corporate Lactation Consultant***

#### **Lifecare, Inc.**

**2008 - 2011**

- Telephonic lactation support for 300+ employees of several large corporation in varying stages of pregnancy and breastfeeding
- Major focus on establishing a good breastfeeding relationship with a goal of returning to work and the continuation of breastfeeding
- Set up workable pump schedules, workplace lactation rooms and solutions to challenges with coworkers, family and caregivers
- Pump consults
- Unlimited and continuous follow up throughout the entire breastfeeding relationship
- Referrals for community based resources i.e. private lactation consults, doula and childbirth/breastfeeding education classes
- Yearly review and development of educational materials including documentation pertaining to breastfeeding and the law
- Corporate breastfeeding classes

- 1 week per month of 24/7 on-call for out of hours emergencies
- Extensive knowledge/use of client database in Oracle CRM and telephonic tracking system Apropos

### ***Private Practice Lactation Consultant***

#### **West Suffolk Lactation Center**

##### **2002 - present**

- International Board Certified Lactation Consultant making home and telehealth visits to assist mother-baby dyads with breastfeeding management and troubleshooting
- In-home private, group and online breastfeeding classes
- All consults followed up with telephone support and, if needed, a secondary visit
- Well versed in all popular pumping equipment

## **Memberships & Associations**

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### ***Long Island Lactation Consultant Association***

##### **2004 - present**

- Member since 2004, currently Recording Secretary
- Executive Board Member since 2008, Executive President 2012 to 2016
- Nassau County Department of Health Mothers' Room committee member
- As President, I was responsible for writing quarterly newsletter and running membership meetings
- As Vice President, I was responsible for planning and running the educational portion of membership meetings
- As Corresponding Secretary, I disseminated pertinent information to the membership and kept website updated ([www.lilca.org](http://www.lilca.org))

### ***Professional Memberships***

- LILCA, member since 2004
- ILCA, member since 2003
- USLCA, member since 2012

### ***La Leche League International***

##### **1996 - present**

- Leader running twice monthly local educational and support group meetings
- Managing a telephone support line counseling breastfeeding woman and breastfeeding related queries
- District Advisor supporting 10-15 leaders with La Leche League New York–East (LLL NYE), reporting meeting statistics and running local workshops for leaders
- Chairperson, Ads and Exhibitors Committee for LLL NYE annual conference 2005-2008
- Appeared on the Today Show representing La Leche League in 2007

## **Public Speaking**

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- 1996 – present. As a La Leche League Leader, host monthly theme related lectures and discussions for pregnant women, new mothers, returning mothers, and group members regarding breastfeeding and related topics
- 2008: Lecture on breastfeeding basics at monthly childbirth education classes run by New Baby Belly
- 2003, 2007: Speaker on breastfeeding related topics at LLL NYE annual conference
- 2008: Speaker on breastfeeding related topics at Babies R US contracted by Medela
- 2017-18: Speaker on breastfeeding related topics at Babies R US contracted by The Allied Foundation

## **Education and Accreditations**

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### ***Queens College, City University of New York***

- Bachelors of Arts in Computer Science 1982

### ***La Leche League International***

- Leader accredited in 1996

***International Board Certified Lactation Consultant (IBCLC)***

- Certified by exam in 2002, recertified by CERPS in 2007 and 2017
- Re-certified by exam in 2012 (IBCLC#L-33622)